Home Delivery Complete
Medication delivered directly to you. Save money and time.

What is Home Delivery Complete?

With Home Delivery Complete, you don't have to make trips to the drugstore to get your maintenance medicines. They're sent directly to your home — saving you time and money. You get free standard shipping and refill reminders. And you can even set up automatic refills.

You can get up to two fills — the first, plus one refill - of your maintenance drugs at your regular pharmacy before you must start using home delivery for the drugs to be covered.

Home Delivery Complete is already part of your health plan — it costs you nothing more to use for your maintenance medicines. These are the drugs that treat long-term, chronic health conditions such as:

- Indigestion
- High blood pressure
- High cholesterol
- Diabetes

Missing even one dose of these types of drugs can mean serious health problems and may lead to higher health care costs. That's why home delivery is a great way to make sure you have your refills when you need them.

It's easy to start using the home delivery pharmacy!

Make sure you have your medicine when you need it. Here are three ways to sign up:

- Go to empireblue.com. Choose Manage Your Prescriptions on the home page and log in, then choose Switch to Home Delivery.

- Download the Empire and Express Scripts* mobile apps. Log in to the Empire app, select My Coverage on the menu, then Prescriptions, which takes you to the Express Scripts app. On the Express Scripts app, choose Transfer to Home Delivery.

- Call us 24/7 at 1-888-613-6081 and we'll help you make the switch. If you have hearing or speech difficulties, call 1-800-221-6915 (TTY/TDD)

*Express Scripts is a separate company that helps manage our prescription drug benefits.
Here’s what you get with Home Delivery Complete

Switching from a retail pharmacy to the home delivery pharmacy is easy and won’t cost you anything. It can save you time and money — and help keep you healthy. With the home delivery pharmacy, you get:

- **Lower costs.** Depending on your plan, you may be able to save on drug copays. The cost of a 90-day supply of many drugs is lower than the cost of three 30-day refills.

- **Convenience.** Save yourself trips to the drugstore — and skip the lines. With home delivery, your medicine arrives at your door with free standard shipping. First-time orders arrive within two weeks from the time the pharmacy gets the order. After that, refills take just 3 to 5 days.

- **Automatic refills.** No need to worry about refilling on time. If you sign up for automatic refills, your medicine can be sent to you automatically before your next refill date. Get started on empireblue.com. On the home page, choose Manage Your Prescriptions, then log in. On the pharmacy page, choose Additional Pharmacy Services. On the Express Scripts site, select Manage Automatic Refills from the Manage Prescriptions menu.

- **Help following your doctor’s orders.** When you get your medicine sent to your home, you’re less likely to miss a dose and more likely to take it the way your doctor prescribed. This can mean fewer visits to the doctor or hospital — and a healthier you.

- **Safety.** You can be sure you’re getting the right medicine with the home delivery pharmacy. It has a higher accuracy rate compared to retail pharmacies.

- **Ease of payment.** You can pay by check, eCheck, money order, flexible spending or health savings account (FSA/HSA) card, major credit card or debit card. You also can use an extended payment plan to spread it out over three payments.

How does Home Delivery Complete work?

When you fill a maintenance medicine at a retail pharmacy:

1. Each time you fill a maintenance medicine at a retail pharmacy, we’ll contact you by phone and mail to tell you about Home Delivery Complete and its benefits. We’ll tell you how much you can save using home delivery. And we can work with you over the phone to transfer your prescription.

2. If you don’t want to wait to be contacted, call 1-888-613-6091 to get started.

3. Remember, when you use your local pharmacy, you’ll be able to get one original fill and up to one refill at your regular copay/coinsurance amount. After that, you’ll have to pay the full retail cost of your drug for refills until you switch to home delivery. This can be a lot more than your copay/coinsurance cost.

Questions? We’re here to help

You can find lots of information about your pharmacy benefits online. Just go to empireblue.com, choose Manage Your Prescriptions and log in. That will take you to your personal pharmacy page.

If you still have questions, you can always call the Member Services number on your member ID card.

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1. Yang MC, Henderson RR, Wazana A, Fries A. Dispensing Channel and Medication Adherence. Evidence Across Disease Therapy Classes. American Journal of Managed Care (October 2013). Patients taking high blood pressure medications were 22% more adherent when receiving these through home delivery pharmacies.

2. Express Scripts Internal Data, 07/03/2014.

3. If you’re signed up for a copay assistance program or you have manufacturer coupons to help pay for your prescriptions, you’ll need to submit detailed claim information and your receipt to the assistance or copay programs to get paid back. Express Scripts cannot bill insurers and third parties for prescriptions you fill through home delivery.

Services provided by Empire HealthChoice-HMO, Inc. and/or Empire HealthChoice Assurance, Inc. Members of the Blue Cross and Blue Shield Association, an alliance of independent Blue Cross and Blue Shield plans.
Maintenance Drug List

Depending on the health plan you have with us, you may need to fill maintenance drugs through home delivery. Maintenance drugs are medicines used for long-term health conditions like asthma, heartburn, high blood pressure, allergies and high cholesterol.

Find out what's covered by your plan at empireblue.com.
When you're on our site, choose Manage your prescriptions and then log in with your user name and password. After you log in, you'll be taken to the Pharmacy Overview page, where you can:

- Choose Price a Medication, which will take you to another site for the company that manages our pharmacy benefits.
There, you can find out if a drug is covered by your plan and how much you'll pay for it at a retail pharmacy and through home delivery.

Want to get started with home delivery?
To sign up, fill out the home delivery order form. Be sure your doctor includes your prescription for a 90-day supply of your medicine and your copay information, and mails it to the address on the form. You can also switch prescriptions you no longer need to be filled at your pharmacy to home delivery online. On the Pharmacy Overview page, just choose Switch to Home Delivery to see your prescriptions and get started.

If you want to use our Home Delivery Pharmacy and are enrolled in a program that helps you with your copay, or if you use manufacturer coupons to help pay for prescriptions, you'll need to give the program or manufacturer detailed claim information and a receipt to get paid back. The company that manages our prescription benefits can't bill us or these third parties for prescriptions you fill through home delivery.

To find out the maintenance drugs you can fill through our Home Delivery Pharmacy, check out this list:

| ANTI-INFECTIVE | bupivirone hcl | Nardil
| Infection Drugs | nefazodone hcl | Metaxil
| amantadine | Paroxetine | Parkinson's Disease
| dapsone | Paroxetine hcl | Azilec
| Malaria | Paroxetine hcl | carbidopa
| primaquine | Paroxetine mesylate | carbidopa-levodopa
| AUTONOMIC AND | Paroxetine | carbidopa-levodopa-entacapone
| CENTRAL NERVOUS | | Comtan
| SYSTEM DRUGS | | Eldepryl
| Alzheimer's Disease | | entacapone
| Aricept | | Lodosyn
| donepezil hcl | | Mirapex
| ergoloid mesylates | | Mirapex ER
| Exelon | | Neupro
| galantamine | | pramipexole
| galantamine er | | dlhydrochloride
| memantine hcl | | pramipexole er
| Namenda | | rasagiline mesylate
| Namenda XR | | Requip
| Razadyne | | Requip XL
| Razadyne ER | | ropinirole hcl
| rivastigmine | | Ryter
| Anxiety | | selegiline hcl
| | | Sinemet
| | | Sinemet CR
| | | Stalevo
| | | Tasmor
| | | tolcapone
| | | Xadago
| | | Zelapar
| | | Smoking Deterrent
| | | Zyban

| CANCER, TRANSPLANT | dantrolene sodium | Rheumatoid Arthritis
| AND OTHER | Myasthenia Gravis | hydroxychloroquine
| IMMUNOSUPPRESSANT | Mestinon | sulfate
| DRUGS | pyridostigmine bromide | Plaquenil
| | pyridostigmine bromide | Ridaura
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<table>
<thead>
<tr>
<th>CARDIOVASCULAR DRUGS</th>
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<td><strong>Heart Rhythm</strong></td>
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<td>amiodarone hcl</td>
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<td>Betapace</td>
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<td>Multaq</td>
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<td>Norpace</td>
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<td>Norpace CR</td>
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<td>Pacerone</td>
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<td>quinidine gluconate</td>
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<td>quinidine sulfate</td>
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<td>Rythmol SR</td>
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<td>Sotylize</td>
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<td><strong>Heart/Anxiety</strong></td>
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<td>Diltiazem-SR</td>
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<td>Nitro-Bid</td>
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<td>Nitro-Time</td>
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<td><strong>Heart/Blood Pressure</strong></td>
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<td>Accupril</td>
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<td>Adefitab CR</td>
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<td>Exforge HCT</td>
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<td><strong>Heart/Congestive Heart Failure</strong></td>
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<td>Digitex</td>
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<td>Digox</td>
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<td>Lanoxin</td>
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<td><strong>High Cholesterol</strong></td>
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<td>Altoprev</td>
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<td>amlodipine/atorvastatin</td>
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<td>Antara</td>
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<td>atorvastatin calcium</td>
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<td>Caduet</td>
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<td>cholestyramine</td>
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<td>Colestid</td>
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Maintenance Drug List

Fluoracetil
Gemfibrozil
Lescol
Lescol XL
Lipitor
Lipofen
Livalo
Lopid
Lovastatin
Lovaza
Nicin er
Niacor
Niaspan
Omega-3 acid ethyl esters
Pravachol
Pravastatin sodium
Prevalite
Questran
Questran Light
Rosuvastatin calcium
Simvastatin
Tricor
Triglide
Trilip
Trilipix
Vascapa
Vytinor
Welchol
Zetia
Zocor
Peripheral Artery Disease
Pentoxifylline
Renaxa
Peripheral Vascular Disease
Bidl
Isosuprime hcl
DENTAL/ORAL CARE DRUGS
Dental Products
Clinpro 5000
Denta 5000 Plus
Dentagel
Fluorabon
Fluor-A-Day
Fluoride
Fluoride Daily Defense
Fluoritab
Flura-Drops
Ludent Fluoride
Prevident
Prevident 5000 Enamel
Prevident 5000 Sensitive
SFD
SF 5000 Plus sodium fluoride
Dry Mouth
Cevimeline hcl
Evoxac
ENDOCRINE DRUGS
Addison's Disease
Fludrocortisone acetate
Anti-inflammatory
Betalocan Suik
Cortef
DMT Suik
Hydrocortisone
Medroloa II Suik
Medroloa Suik
P-Care D.K
Pod-Care
Trilano II Suik
Trilano Suik
Bed Wetting
DDAVP
Desmopressin acetate
Noctiva
Diabetes
Acarbose
Actoplus Met
Actoplas MR
Actos
Adlyxin
Admelog
Admelog Solostar
Afrezza
Alioglaptin
Alioglaptin-metformin
Alioglaptin-pioglitazone
Amaryl
Apidea
Apidea Solostar
Avandamet
Avandia
Basaglar Kwikpen
Bydureon
Bydureon Bcise
Byetta
Chlorpropamide
Cycloset
DM2
Duetact
Farxiga
Fiasp
Fortamet
Glimperaide
Glipizide
Glipizide er
Glipizide xl
Glipizide-metformin
Glucosephage
Glucosephage XR
Glucotrol
Glucotrol XL
Glucovance
Glumetza
Glyburide
Glyburide micronized
Glyburide-metformin hcl
Glynase
Glyset
Glyxambi
Humalog
Humalog Mix 50-50
Humalog Mix 75-25
Humulin 70-30
Humulin N
Humulin R
Insulin Needles
(Brand and generic)
Insulin Pen Needles
(Brand and generic)
Insulin Syringes
(Brand and generic)
Invokamet
Invokamet XR
Invokana
Janumet
Janumet XR
Januvia
Jardiance
Jentadueto
Jentadueto XR
Kazano
Kombiglyze XR
Lantus
Lantus Solostar
Levemir
Metformin hcl
Metformin hcl er
Miglitol
Nateglinide
Nesina
Novolin 70-30
Novolin N
Novolin R
Novolog
Novolog Mix 70-30
Onglyza
Oseni
Ozempic
Pioglitazone hcl
Pioglitazone-glimepiride
Pioglitazone-metformin hcl
Prandin
Precose
Progang
Qtern
Repaglinide
Repaglinide-metformin hcl
Riomet
Soliqra 100-33
Starlix
Steglatro
Steglujan
Symjepen 120
Symjepen 60
Symjardy
Symjardy XR
Tanzeum
tolazamide
tolbutamide
toujeo solostar
Tresiba Flxxtouch
Trulicity
Victoza
Xigduo XR
Xultophy 100-36
Gout
Allopurinol
Probencid
Probencid/cicchicine
Uloric
Zuramic
Zyloprim
High Proactin Levels
Caberigline
Osteoporosis
Actonel
Alendronate sodium
Atelvia
Binosto
Boniva
calcitonin-salmon
Fosamax
Fosamax Plus D
Ibandronate sodium
Risedronate sodium
Risedronate sodium dr
Paget Disease
etidronate disodium
Thyroid
Armour Thyroid
Cytomel
Levothyroxine sodium
Levo-T
Levoxyl
Liothyronine sodium
Methimazole
Nature-Throid
Np Thyroid
Propylthiouracil
Synthroid
Tapazole
Thyrolar
Thyroid
Tiroxint
Unitroid
Westroid
Wp Thyroid
EYE DRUGS
Antibiotic
Neomycin/bacitracin/polyoxin
Neo-Polyclin
Dry Eye
Restasis
Xidra
Glaucoma Drugs
Acetazolamide
Alphagan P
Apracainide hcl
Azopt
Betagan
Betaxolol hcl
Betimol
Betoptic S
Bimatoprost
Maintenance Drug List

brimonidine tartrate
carteolol hcl
Combigan
cosopt
cosopt pf
dorzolamide hcl
dorzolamide-timolol
lopidine
Isopto carpine
Istalol
I-Tele propranolol
levobunolol hcl
Lumigan
methazolamide
metipranolol
Neptanez
Phospholine iodide
Pilocarpine hcl
Simbrinza
timolol maleate
Timoptic
Timoptic-XE
Travatan Z
Trusopt
Vyzulta
Xalatan
Zioptan
Other Eye Drugs
atopine sulfate
cyclosgyl
cyclomydri
Cyclopentolate hcl
Homatropine
Homatropine
Mydriacyl
tropicamide
Gastrointestinal Drugs
Gastrolines
Actigall
Ursol
Ursol forte
Urso
dLaxatives
Kristalose
Proton Pump Inhibitors
AcipHex
AcipHex Sprinkle
Dexilant
esomeprazole
Magnesium
esomeprazole strontium
 Lansoprazole
Nexium
omeprazole
omeprazole
omeprazole-sodium
bicarbonate
pantoprazole sodium
Prevacid
Prilosec
Protonix
rabeprazole sodium
Zegerid
Ucer
Carafate
cimetidine
Cytotec
famotidine
misoprostol
nizatidine
Pepcid
ranitidine hcl
Sucralfate
Zantac
Ulcerative colitis
Apriro
Asacol HD
Azulfidine
Delzicol
Dipentum
Lialda
mesalamine
Pentasa
Sulfasalazine
Sulfasalazine
Dr
Musculoskeletal Drugs
Muscle Relaxers
baclofen
Pain/Inflammation
Anaprox DS
Arthrotec
celecoxib
Daypro
dermacinxr Cinclone-1
CPI
Dermacinxr Lexital
diclofenac sodium
Diluc
Diluc
Diluc
Diluc
Diluc
diluminol
DS Prep Pak
Dexis
EC-Naprosyn
etodolac
etodolac er
Feldene
fenoprofen calcium
Fenortho
flurbiprofen
Frotek
ibuprofen
Inflamma-K
ketoprofen
Lexiaryl
Lodine
Meclomenamate sodium
Meloxicam
Mobik
nabumetone
Nafon
Naprelan
naprosyn
naproxen
naproxen sodium ds
naproxen sodium er
oxapozin
Nucidol
Pennsaid
Piroxicam
ProFeno
sulindac
Sure Result DSS
Premium Pack
Tivorbex
tolmetin sodium
Toronavii Zul
Toronavii Zul
Vimovo
Vivodex
Voilaren
Voilaren-XR
Vopic MDS
Xelitral
Xylik
Zorvolex
NUTRITION, BLOOD MODIFIERS, ELECTROLYTES
Chronic Kidney Disease
calcidiol
doxercalciferol
Hectorol
paricalcitol
Raiadee
Rocaltril
Zempsar
Potassium Supplements
Effer-K
K Effervescent
Klor-Con
Klor-Con M
Klor-Con-GE
Klor-Con Sprinkle
K-Tab
potassium bicarbonate
potassium chloride
potassium citrate er
SSKI
Urocit-K
Stroke/Peripheral Artery Disease
Aggrenox
Agrylin
angareide hcl
aspirin-diprydramidole er
Brillina
cloostazol
clopidogrel
diprydiamole
Durlaza
Effient
Flavix
Pradaxa
prasugrel hcl
ticlopidine hcl
Yosprala
Zontivity
Therapeutic Vitamins/
Minerals and Dietary Supplements
Carnitor
Carnitor SF
Ciferex
Dermacinxr Purefolix
Durachol
Enlyte
Escavite D
Escavite LQ
Floriva
Floriva Plus
Folic acid
Foilxaformer
Ievocarnitine
Macuvex
Macuzin
Meboolic
Methaier
multivitamins
Nascobar
Nicomide
Noxifol-D3
Ortho D
Ortho DF
Potaba
Puralor CI
Quflora
Quflora FE
Revesta
Roxifol-D
Sulfiz
Virt-Vite Plus
Xybac
Zavara
Zyvit
Obstetrical and Gynecological Drugs
Birth Control
Altavera
Alyacen
Amethia
Amethia LQ
Amethyst
Apri
Aranelle
Ashlina
Aubra
Aviane
Azurette
Balziva
Bekyree
Beyaz
Blisovi 24 FE
BlisovFe
Maintenance Drug List

Brevicon
Brilleyln
Camrese
Camrese LO
Caziant
Chateal
Cryelle
Cyclicem
Cyclensa
Cyred
Dasetta
Daysee
Delyla
desogestrel-ethinyl estradiol
desogestrel-estradiol
desogestrel-ethinyl estradiol
desogestrel-ethinyl estradiol levomef
Elinest
Enoquette
Enpresse
Ensyke
Estaryla
Estrostep FE
ethynodiol-ethinyl estradiol
Falmina
Fayoslim
Femynor
Gianvi
Gildagia
Introvalle
Isibloom
Joliesa
Juleber
Junel
Junel FE
Kariva
Kelnor 1-35
Kimidess
Kurvelo
Larin
Larin FE
Larissia
Leana
Lessina
Levenest
levonorgestrel-ethinyl estradiol
levonorgestrel-ethinyl estradiol
levoorgestrel
levovelle
levomag
levostrin
Levora
Lilow
Lo Loestrin FE
Loestrin
Loestrin FE
Loryna
Luseasonique
Low-Ogestrel
Lutera
Marliess
Melodetta 24 FE
Mibelas 24 FE
Microgestin
Microgestin 24 FE
Microgestin FE
Ministryn 24 FE
Miretta
Mono-Linyah
Monomessa
Myzilra
Natalia
Necon
Nikkil
noretinod-ethinyl estradiol
norethindrone-ethinyl estradiol
norethindrone-ethinyl
norethindrone estradiol
norethindrone-ethinyl estradiol
norethindrone-ethinyl estradiol
Nortrel
Nuvaring
Oclera
Ogestrel
Orsysia
Ortho Tri-Cyclen
Ortho Tri-Cyclen L0
Ortho-Cyclen
Ortho-Novum
Phiiith
Pimtrex
Pirmella
Portia
Previfem
Quartette
Quasense
Rajani
Recilpens
Rivelsa
Safyral
Seasonique
Setiakin
Sprintec
Sronyx
Sycda
Tarina FE
Taytula
Tilia FE
Tri-Estralya
Tri Femynor
Tri-Legest FE
Tri-Linyah
Tri-Lo-Estralya
Tri-Lo-Marzla
Tri-Lo-Steppam
Trinessa
Trinessa L0
Tri-Nonorin
Tri-Previfem
Tri-Sprintec
Trivora
Velivet
Vestura
Viena
Viocele
Vifemia
Wera
Wymzya FE
Xulane
 Yasmin
Yaz
Zarah
Zenchent
Zovia
Birth Control/Progestin Only
Camila
Debitane
Errin
Heather
Jencycia
Jolivette
Lyza
Nora-BE
Nordy
Nordyroc
Ortho Micronor
Sharedel
Breast Cancer/Osteoporosis
Evista
raloxifene hcl
Estrogen Drugs
Alora
Climara
Divigel
Elastrin
Estrace
estradiol
estradiol transdermal
patch
Estring
Estrogel
estropipate
Fenring
Menest
Menostar
Minivelle
Premarin
Vagifem
Vivelle-Dot
Xuvafem
Estrogen/Progestin Combinations
Activella
Amabelz
Angeliq
Climara Pro
Combipatch
estriol-norethindrone acetate
Femhrt
Fyavol
Jevantique L0
Jintell
Lopeznea
Mimvey
Mimvey L0
Prestet
Premphase
Prempro
Progestin Drugs
Asgestin
medroxyprogesterone acetate
norethindrone acetate progesterone
Provera
Prometrium
RESPIRATORY DRUGS
Asthma - Bronchodilator/Steroid Combo
Advair Diskus
Advair HFA
Airduo Respliclick
Dulerla
fluticasone-salmeterol Symbicort
Asthma - Inhaled Corticosteroids
Aerospan
Alvesco
Armonal Respliclick
Arunity Ellipta
Asmanex
Asmanex HFA
budesonide
Flovent Diskus
Flovent HFA
Pulmicort
Pulmicort Flexhaler
Qvar
Qvar Redhaler
Asthma/Allergies
Accolate
cromolyn sodium
montelukast sodium
Sinclair
zafirlukast
zileuton
Zyflo
Zyflo CR
Bronchodilators
albuterol sulfate
Atroveit HFA
Browena
Elixophyllin
ipratropium bromide
metaproterenol sulfate
Perforomist
Serevent Diskus
Spiriva
Spiriva Respimat
terbutiline sulfate
Theo-24
Theochron
theophylline anhydrous
Tudorza Pressair
COPD
### Maintenance Drug List

<table>
<thead>
<tr>
<th>Drug Name</th>
<th>Ingredient</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anoro Ellipta</td>
<td>Ipropium chloride</td>
</tr>
<tr>
<td>Arcepta Neohaler</td>
<td>Vesicare</td>
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<tr>
<td>Bevespi Aerosphere</td>
<td>Prostate</td>
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<tr>
<td>Bree Ellipta</td>
<td>Alfuzosin HCL er</td>
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<tr>
<td>Incurse Ellipta</td>
<td>Avodart</td>
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<tr>
<td>Seebri Neohaler</td>
<td>Dutasteride</td>
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<tr>
<td>Stiolto Respimat</td>
<td>Dutasteride-tamsulosin</td>
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<tr>
<td>Striverdi Respimat</td>
<td>Finasteride</td>
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<tr>
<td>Trelegy Ellipta</td>
<td>Flomax</td>
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<tr>
<td>Utibron Neohaler</td>
<td>Jalyn</td>
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<td>Urological Drugs</td>
<td>Proscar</td>
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<td></td>
<td>Rapaflo</td>
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<td>Tamsulosin HCL</td>
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<tr>
<td>Kidney Function</td>
<td>Uroxatral</td>
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<td>Overactive Bladder</td>
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<tr>
<td>Darifenacin ER</td>
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<td>Detrol</td>
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<td>Ditropan XL</td>
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<td>Flaxoate HCL</td>
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<td>Gelmine</td>
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<td>Myrbetriq</td>
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<tr>
<td>Oxybutynin Chloride</td>
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<tr>
<td>Oxybutynin Chloride ER</td>
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<tr>
<td>Oxytrol</td>
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<tr>
<td>Tolterodine Tartrate</td>
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<tr>
<td>Tolterodine Tartrate ER</td>
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<tr>
<td>Toviaz</td>
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</tbody>
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Guidelines/Notes:
1. This list is not a guarantee of coverage.
2. Drugs are covered only as a category and not with a specific brand or generic name.
3. This list does not include all maintenance drugs.
4. This list may change without notice, which may affect your benefit coverage.

For more information about your drug plan or to sign up for home delivery, you can go to empireblue.com or call Member Services at the phone number on your member ID card.

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