

Things to know about your voluntary MedicareRx Rewards PDP Prescription Drug Coverage through Unicare

We are here to guide you *every step of the way.*

How does this voluntary offering compare to my current DEHIC Prescription Drug Plan?

- Offering UniCare's largest formulary
- Covered Select Generics at a \$0 copayment
- Includes Extra Covered Drugs such as lifestyle plan drugs
- Removal of the \$50 deductible on the Healthy Advantage Plan
- Removal of the ancillary charge for multi-source brands on the Alternate PPO Plan
- Mail order is NOT mandatory

Who can I call if I have questions about this plan?

Medicare-eligible Retirees can call the First Impressions Welcome Center at 1-866-646-2436, Monday through Friday, 8:00 AM to 9:00 PM ET, except holidays. TTY users should call 711.

Are there deductibles, coinsurance, or copayments on this plan?

Your prescription plan will have copays depending on the tier your drug is on. A drug tier represents the lowest-cost drugs to the highest-cost drugs, including specialty medications. There is no deductible.

What is the difference between Medicare Part B and Part D drugs?

Medicare Part B drugs are covered under medical coverage and are usually administered in the provider's office. Most drugs are covered under Medicare Part D (pharmacy coverage), but it depends on what the drug is used for and how it is administered. You can call the First Impressions Welcome Team/Member Services at 1-866-646-2436 (TTY: 711) or after enrollment, Members Services at 1-866-470-6265 to request a printed formulary be mailed to you.

Is there an out-of-pocket maximum on this plan?

For the prescription drug plan, the out-of-pocket max is \$3,900.

What is a true out-of-pocket (TrOOP) limit?

It is an annual out-of-pocket limit that includes payments made by a member and the discount they receive on covered brand name drugs in the coverage gap. Once a member reaches this limit, they may pay a lower copay or coinsurance for their covered drugs until the start of the next plan year. The amount paid by the plan does not count toward a member's TrOOP costs. Not all of a member's costs add to the TrOOP. For more details, please refer to the Benefit Chart included in your pre-enrollment packet.

Please note: DEHIC members will never pay more than their copay regardless of which drug phase they are in.

Can I register at UniCare.com?

Yes. It's the fastest and easiest way to get all of your personalized pharmacy benefits information. At UniCare.com, you can do things like:

- Find a pharmacy.
- Check your drug list.
- Compare drug costs.
- Switch to home delivery or refill a prescription.
- Check your claims status and history.
- Check your copay amounts.

There's an app for all of that, too. The Sydney mobile app makes it easy to manage pharmacy benefits wherever you are. Find it at the Apple Store® (iOS) or on Google Play (Android).

Can I view my claims online?

Yes, you can view your claims by registering as a member at www.UniCare.com after your effective date.

Who will I call for customer service once I am enrolled in the Medicare Rx Rewards PDP?

The number for customer service will be located on the back of your MedicareRx Rewards PDP ID card.

Do I need to bring my new ID card to the pharmacy?

Yes, you will need to present your new card to your local participating pharmacy so they can process prescriptions for the new plan.

Will I receive a new ID card?

Yes, you will receive two new cards. One for your Medicare Rx Rewards PDP and a separate card for your current DEHIC hospital and medical coverage.

Is there a donut hole in the prescription drug plan?

No, on the MedicareRx Rewards PDP, you will only pay your copayment for prescriptions.

How does the mail order feature work?

If you choose to use mail order, You can call UniCare directly at 1-866-470-6265 (TTY: 711). You can also create an account and log in to www.UniCare.com and go to the Pharmacy menu. Here you can:

- Review your prescription history, set up home delivery, and turn on automatic refills.
- Check prices when you need medicine — we'll let you know if a generic drug or home delivery may save you money.
- Opt in or out of phone or email notifications about refills, prescription renewals, order status, and shipments.
- Manage your payments and account balance.

Does this plan cover select generics?

Yes, there is a \$0 copayment for select generics at the retail and mail order pharmacies.

What do I need to provide my business or human resource office to enroll?

Complete the application in the enrollment guide, ensuring all areas are filled in, and provide it to your business or human resource office.

Do I need to obtain a prior authorization on my existing prescriptions?

Prior authorization is an approval that doctors and pharmacies request and receive from your plan in order to provide you with certain services, treatments, therapies, or drugs.

Prior authorization can be requested by doctors, members and pharmacies. Your plan will review the request to determine if you qualify for certain services, treatments, therapies, or drugs. Note: Most previously approved prior authorizations that include a valid effective period will be transferred to the new plan. However, previous prior authorizations for narcotics cannot be transferred to the new plan due to federal guidelines and regulations, but all others will.

If you must fill your existing prescription before renewing the prior authorization, you will receive a one-time courtesy fill. You will then be required to provide an updated authorization before it can be filled a second time. You can contact UniCare at 1-866-470-6265 for details on how to request a prior authorization.

Do I need to purchase a separate prescription drug plan outside of the DEHIC MedicareRx Rewards PDP?

No, plan rules do not allow you to be enrolled in dual Part D programs. Participating in the MedicareRx Rewards PDP will automatically dis-enroll you from any other Part D Rx coverage. However, you do need to be enrolled in Medicare Parts A and B and continue paying your Medicare Part B premium.